



# Navneet Kumar

11 Years 7 Months Overall Experience

A results-oriented public finance and technology professional with over a decade of diverse experience spanning tax administration, IT strategy, and software development. Proven track record in government revenue enforcement, IT governance in the banking sector, and enterprise-level programming. Adept at regulatory enforcement, data-driven operations, cross-functional collaboration, and capacity-building initiatives.

## Industry

- IT
- Banking
- Government-Taxation

## Functional Areas

- Product Management
- Software development
- IT strategy
- Compliance
- Stakeholders Management
- Procurement
- Tax administration
- Law Enforcement

## Education

IIM Indore
MBA
2025-26
BIT Mesra
B.E.-IT
2007-2011

## Certification

Certified Scrum Product Owner (CSPO)
Acquired expertise in defining product vision and managing product backlogs to maximize product value
2025
Lean Six Sigma Green Belt
Learned about process improvement projects by combining Lean principles (waste reduction) with Six Sigma methodologies (defect reduction and variation control), along with DMAIC as a problem-solving framework, applying basic statistical tools for data-driven decisions
2025
JAIIB by Indian Institute of Banking & Finance
Enhanced knowledge of Banking operations, Accounting and finance and Legal aspects of banking
2014

## Accomplishment

School Topper
Secured first position in the school while in Class 7th
100% target
My circle, Patna South-2, achieved the target of tax collection of Rs. 523.53 cr. by 101.21% in FY 2024-25
Outstanding Ratings
Got 9+ ratings while in Punjab National Bank and Commercial Taxes Department, Bihar reflecting high performance and impact

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## Experience



### Bihar Finance Services (Commercial Taxes Department, Bihar)

4 Years 9 Months  
**Assistant Commissioner of State Tax**

Jun' 20 - Mar' 25

- Led GST compliance and enforcement operations, playing a pivotal role in revenue assurance and **tax administration** by spearheading strategic initiatives that ensured robust adherence to regulations.
- Conducted comprehensive **tax audits, assessments, and scrutiny** of taxpayers, which directly enhanced overall tax compliance across the region.
- Served as the **Product Owner** for a critical DRC-13 application, a digital solution specifically designed to monitor tax defaulters, demonstrating direct leadership in **product development** and deployment within government services.
- Executed targeted search, seizure, and anti-evasion operations across commercial entities, successfully curbing illicit financial activities and safeguarding **government revenue**.
- Issued over 300 statutory notices, which directly drove significant tax recovery and expedited the closure of numerous tax evasion cases.
- Provided critical financial expertise and oversight as a Finance Member on **tenders and procurement** committees, ensuring fiscal responsibility and strategic alignment in high-value **contractual agreements**.
- Implemented and conducted rigorous goods vehicle inspections, leading to significant penalty recovery in **tax evasion cases** and deterring fraudulent activities in transit.
- **Devised** an innovative assessment method for brick kilns, which was subsequently implemented statewide, streamlining processes and ensuring equitable taxation across the State.
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### Punjab National Bank

6 years  
**Deputy Manager-IT, Manager-IT, Senior Manager-IT**

Apr' 12 - May' 18

- Managed **IT functions, analytics, and training operations** across the bank's pan-India learning ecosystem
- Directed and optimized comprehensive IT functions, data analytics, and training operations across the bank's extensive pan-India learning ecosystem, ensuring seamless operation and strategic alignment.

- Spearheaded the development and implementation of robust **analytics and performance reporting** frameworks for 13 training centers nationwide, providing actionable insights that enhanced effectiveness and efficiency.
- Designed and delivered impactful **technical training programs on Digital Banking and Core Banking Solutions**, consistently achieving high satisfaction ratings from trainees and significantly improving staff proficiency and adoption.
- Trained a batch of **205 officers** in the field of Finacle (Core Banking Solution) and Digital Banking Products related to cards, deposits and credit.
- Managed and supervised the bank's **IT infrastructure**, implementing proactive maintenance and monitoring protocols that consistently ensured high operational uptime and reliability for critical banking systems.
- Strategically managed the end-to-end **procurement and vendor relationships** for all IT systems and assets, optimizing resource allocation and ensuring the acquisition of high-quality, cost-effective technology solutions.
- Provided key strategic contributions and insights from the apex training institute in Delhi, directly influencing the development and implementation of bank-wide policies and operational strategies.
- **Led a project** for the development of a hostel management system, resulting in the removal of manual entries.
- Spearheaded a project to develop **online feedback** by the trainees through computers or smartphones.
- Consistently demonstrated exceptional performance, learning and leadership capabilities, resulting in **two rapid promotions** from Deputy Manager-IT (Scale 1) to Manager-IT (Scale 2) and Senior Manager-IT (Scale 3).



## Infosys

10 Months

**Systems Engineer**

Jun' 11 - Apr' 12

- Completed an intensive six-month residential training program in **software engineering** and enterprise application development, acquiring skills in **Java, databases, UNIX and full SDLC practices**.
- Developed backend solutions in Java at the Trivandrum Development Centre
- Contributed to client-oriented project development and system implementation