

Parismita Rajkhowa

7 Years 8 Months Overall Experience

Experienced quality and compliance professional with a strong background in global product safety, regulatory alignment, and operations management. Proven track record of driving process improvements, enhancing data accuracy, and leading cross-functional teams. Skilled in stakeholder communication, reporting, and training, with a commitment to delivering high-impact, audit-ready solutions in dynamic, fast-paced environments.

Industry

- IT
- E-commerce

Functional Areas

- Operations Management
- Quality Assurance & Compliance
- Process Improvement & Automation
- Training & Knowledge Management
- Stakeholder Communication
- Data Analysis & Reporting

Education

IIM Indore

MBA

2025-26

Jagannath Barooah College

B.Com

2014-17

Certification

Project Management Simplified

Completed training in essential project management principles and practical tools, gaining skills to plan, execute, and deliver projects efficiently while balancing scope, time, cost, and quality for successful outcomes.

2022

Culture of Kaizen

Completed training focused on fostering a people centred culture of continuous improvement, learning practical techniques in Lean leadership and adaptive organizational habits to drive sustainable, team-based change and operational excellence.

2022

Six Sigma Green Belt

Completed training in Lean Six Sigma methodology, process improvement, and data-driven problem-solving using the DMAIC framework to drive operational excellence and quality improvement.

2023

Accomplishment

UGC Ishan Uday Scholarship

Secured UGC Ishan Uday Scholarship throughout graduation by consistently demonstrating academic excellence and merit-based eligibility.

Ace of Spades

Received the Ace of Spades award for fixing a global SDS compliance issue, helping Amazon’s international fulfilment centers stay aligned with safety regulations.

Beyond Award

Earned the Beyond Award for driving a 50% reduction in DPMO through automation and impactful training, significantly boosting operational quality and performance.

Education

IIM Indore

MBA

2025-26

Jagannath Barooah College

B.Com

2014-17

Experience

Amazon

2 Years 11 Months

Quality Analyst

Apr' 22 - Mar' 25

Spearheaded global chemical compliance for over 1 million products across 15+ international markets and 100+ fulfilment centres by validating regulatory documents and collaborating with cross-country teams. Improved classification accuracy by 45%, reduced compliance backlog by 20%, and maintained 100% SLA during peak periods through precise workload forecasting. Drove quality initiatives during mass onboarding, enhancing associate productivity by 35% and reducing errors by 50%. Presented strategic business reports to senior leadership and ensured smooth onboarding for new hires with 95% quality benchmark alignment.

TCS

4 Years 8 Months

Process Associate

Jul' 17 - Apr' 22

Managed end-to-end mortgage insurance processing for 1,000+ monthly cases with zero audit exceptions and full compliance. Improved data accuracy by 30% and reduced rework by 25% by identifying process gaps and enhancing workflows. Led client calibration audits and reported quality metrics, contributing to an 18% boost in team efficiency. Developed SOPs to ensure regulatory alignment and consistency. Strengthened training programs and feedback mechanisms, resulting in a 20% increase in compliance scores and improved audit readiness.