

Naveen R

7 Years 8 Months Overall Experience

Business Analyst and Certified Scrum Product Owner with 8 years of comprehensive experience across all SDLC phases, including greenfield projects and enhancements. Expertise in translating complex business requirements into technical specifications with a product-oriented approach, primarily in Life Sciences and Insurance domains. Skilled in agile project management, sprint facilitation, backlog grooming, and accelerating delivery. Proficient in developing client-server web applications and database solutions using the Microsoft technology stack

Industry

- IT

Functional Areas

- Digital Transformation
- Program & Project Management
- Business Analysis
- IT Consulting and Pre-sales

Education

IIM Indore

MBA

2025-26

XLRI

PGDM(GM)

2020-21

Anna University

BE(CSE)

2007-11

Certification

CSM

Certified Scrum Master (From Scrum Alliance)

2025

Accomplishment

TCS Employee of the month

Award for executing transition projects and achieving the KPI successfully

Info-sec AC 2020

Award for organizing and conducting information security awareness workshop

Education

IIM Indore

MBA

2025-26

XLRI

PGDM(GM)

2020-21

Anna University

BE(CSE)

2007-11

Experience

Accenture

11 Months

Business And Integration Architect Associate Manager

Ju' 21 - Jul' 22

Business Analyst(Requirement Elicitation, PBI creation, SME Engagement)

- Led the Digital transformation of a complex month-on-month reconciliation-forecasting FTE business process by working with 4 Finance Heads across 3 regions utilizing tools Miro, Wireframe and Appian deploying multiple channels – one on interview, workshops and document analysis for requirement consolidation resulting in 80%-time reduction for a life-science client.
- Achieved 100% requirements traceability across the SDLC by pioneering and building a knowledge repository management system leveraging Azure DevOps integrating business requirements into User Stories, Bugs ,Test cases and Change Tracker
- • Created a comprehensive SDLC process playbook to structure the cross-functional stakeholder review, feedback and approval sign-off procedures, which streamlined project workflows and resulted in more efficient project delivery.

Agile Project Management & DevOps(Scrum)

- Drove a 10 % improvement in time to production by developing roadmap that aligned investments with critical business goals
- Transformed the release process by establishing CI/CD pipelines using DevOps framework to achieve 50 % faster release cycle

Pre Sales and Client Engagement

- Collaborated with business leaders in 2 pilot discovery sessions, uncovering 2 Appian use cases to improve business process
- Successfully executed (POCs) resulting in a pipeline of 5 new Appian projects estimated at an effort of 4500 Build-hours

TCS

1 Year 5 Months

Business Analyst

Dec' 18 - Apr' 20

- Implemented the Application Portfolio Rationalization for enterprise applications, assessing system usage, business value, and technical fit by collaborating with multiple stakeholders
- Portfolio SPOC for the project transition that involved transition planning, knowledge acquisition plan, secondary support, primary support, and steady state phases
- Identified the upstream and downstream dependencies and formulated the Cloud migration strategy and as well as coordinated the implementation

Teamlease Digital Pvt Ltd

1 Year 7 Months

Business Analyst

Apr' 17 - Dec' 18

- Led the solution delivery for various enterprise application in Agile methodology from Requirement gathering to Production release
- Experienced in end-to-end management of Incident, Change, and Problem processes, with a strong foundation in SDLC and Application Lifecycle Management
- Facilitated Change Advisory Board (CAB) discussions to evaluate change impacts, support decision-making, and uphold operational and compliance standards

UST Global

3 Years 9 Months

Software Engineer

Jul' 11 - Apr' 15

- Designed and developed web applications from the ground up using ASP.NET (OOP methodology) MVC framework, MS SQL Server, HTML, and CSS

- Partnered with cross-functional global teams to architect, implement, and deliver scalable models and applications.
- Created 10+ process improvement tools and checklists using VBA scripting and MS Excel, resulting in significant reductions in cycle time and defects per cycle, while enhancing overall customer satisfaction
- Performed release management and product demos